



A Program of Stars Behavioral Health Group

## About Stars Behavioral Health Group

- ★ In operation since 1988
- ★ Serving many counties across California
- ★ Experience running crisis and acute care programs
- ★ Experience working with agency and community partners

Star View is a subsidiary of Stars Behavioral Health Group, a statewide operator of mental healthcare and other human services programs. Operation of the psychiatric crisis urgent care facility is through partnership with the Los Angeles County Department of Mental Health.

## SBHG Core Values

- ★ Equip People with Skills and Appreciate their Strengths
- ★ Enhance the lives of Individuals and Families
- ★ Embrace Cultural Diversity
  - ★ Act with Integrity

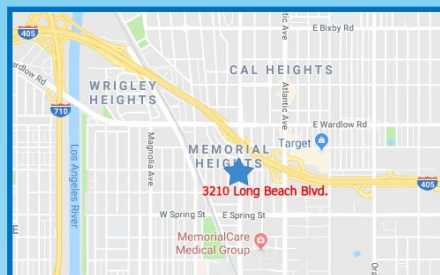
## Contact Us

For more information about the Behavioral Health Urgent Care Center, please visit our website at: [www.starsinc.com/bhucc](http://www.starsinc.com/bhucc)



For referrals and information (*Se habla español*)  
[bhuccinquiries@starsinc.com](mailto:bhuccinquiries@starsinc.com)

## Locations



3210 Long Beach Blvd.

Long Beach, CA 90807

Phone (562) 548-6565 | Fax (562) 685-0426



18501 Gale Ave., Suite 100

City of Industry, CA 91748

*\*Opening early 2020\**

Phone (626) 626-4997 | Fax (626) 956-0963



The Behavioral Health Urgent Care Center is operated by Star View Behavioral Health for the Los Angeles County Department of Mental Health

Stars Behavioral Health Group

1501 Hughes Way

Long Beach, CA 90810

*Partnering with People for Positive Change*



# Star View

# BHUCC

BEHAVIORAL HEALTH  
URGENT CARE CENTER



## What is a BHUCC?

The Behavioral Health Urgent Care Center (the **BHUCC**, pronounced “Buck”) program is a place where people experiencing a mental health crisis can go to be stabilized. It can be compared to an Urgent Care Center where people go for a medical emergency, except this is for people experiencing a mental health issue or crisis.

We are a 24/7 program that provides rapid access to mental health assessment, crisis intervention and medication support.

Additionally, we also provide case management and linkage to recovery-oriented community based resources, including linkage to on-going mental health services. Services are delivered through a trauma-informed lens and integrated with interventions for co-occurring substance use disorders as needed. Crisis stabilization services on our units are available for up to 12 adults (18 years of age and older) and 6 adolescents (ages 13-17) on either a voluntary or involuntary basis.



## Who are our clients?

- ★ Those experiencing a psychiatric crisis and who have a primary diagnosis of mental illness.
- ★ Individuals with co-occurring substance use, developmental, medical and/or cognitive disorders.
- ★ Individuals at high risk for suicide.
- ★ Those in need of psychiatric medication management.
- ★ Those with an urgent need for mental health services with no access to them, thereby putting them at risk of decompensation and the need for a higher level of care.

## FAQ

- ★ Walk-ins welcome (call ahead for additional information and estimated wait times)
- ★ All insurance plans accepted (individuals without insurance are also able to receive services. Contact us for more information.)
- ★ Clients may stay up to 24 hours. Those unable to be stabilized will be transitioned to a higher level of care.

## What services can we provide?

- ★ 24 hours per day, 7 days per week (24/7) crisis stabilization
- ★ Crisis Walk-In Clinic, open 7 days a week from 8 a.m. to 8 p.m.
- ★ Medi-Cal certified and LPS designated to write 5150 & 5585 psychiatric holds
- ★ Rapid access to mental health assessment, crisis intervention and urgent medication support
- ★ Case management and linkage to community resources including services for co-occurring substance use disorders

## Our Team

- ★ Psychiatrists
- ★ Psychiatric Nurse Practitioners
- ★ Registered Nurses & LVNs
- ★ Mental Health Therapists
- ★ Recovery Counselors
- ★ Peer & Family Advocates
- ★ Mental Health Safety Specialists

