



Attention Patrons of the Dial-A-Ride Service

Per Title VI of the Civil Rights Act of 1964, the residents of the City of South Pasadena cannot be denied access to Dial-A-Ride services based on race, color, or national origin. The City of South Pasadena pledges to protect these rights and has taken the necessary precautions. Residents are assured the following:

- Equal access to Dial-A-Ride services
- Proper notification on modifications pertaining to the services
- Encouraged public participation, regarding issues pertaining to Dial-A-Ride
- Easy access to information regarding Dial-A-Ride
- Ability to easily file a complaint, with the City of South Pasadena, should an incident occur pertaining to Title VI Civil Rights

Residents are encouraged to utilize the resources afforded to them, by Title VI Civil Rights. Should a patron or resident have issues or concerns regarding these or any other rights, they should contact the Community Services Department at 626.403.7360, or City Hall at 626. 403.7200.